

Lam Soon (Thailand) Public Company Limited

Laboratory Quality Policy for Analysis

"Accurate Test Result, Committed to Develop, Meet Customer's Needs, Maintain Professionalism"

Laboratory for Quality Analysis of Lam Soon (Thailand) Public Company Limited is committed to maintain the quality of analysis and customer service to consistent with ISO/IEC 17025, the executives and laboratory's personnel are committed to perform as follows:

- 1. Hold on management for everyone in the quality system to work as same as a good professional expert and respond to the needs and expectations of clients with accurate test results.
- 2. There are standardized testing in according to international standards with reliability, impartial and keep customer's confidentiality and benefits at all times.
- 3. Set objectives of acceptable quality system establishment in accordance with framework which its competency is accredited and regularly monitored as well as review the management system by chief executive in order to continually improve the management system effectiveness.
- 4. Quality manager is responsible for implementing the policy and controlling the laboratory's quality in accordance with the established quality system as well as regularly monitoring the laboratory's operations on quality.
- 5. Academic administration boards are responsible for implementing the quality policy for efficiency as well as promote and support academic work.
- 6. Executives promises that will support the laboratory's resources and are committed to enhance awareness, understanding and realization of all personnel and comply with the policies, quality manuals, operating procedures, operational approaches and other quality documents related to the performance of each duty in order to be able to implement it effectively and continually improve the quality

Miss Anchalee Suebchantasiri

Managing Director

8 December 2021